



SEEPRA SAFARIS

General Terms and Conditions - Wildlife, Sightseeing, Specialist, Golf and Fishing Safaris

1. General

Seepra Safaris organises and offers Wildlife, Specialist, Golf and Fishing Safaris mainly in South Africa. These activities are not your average type of package tour. As they involve nature, wild animals and possible other unforeseen factors. For this reason, Seepra Safaris has developed these terms and conditions which apply to all the safaris that Seepra Safaris offers its travellers. Safari means – tour, package, special package.

2. Risk

All travellers partaking in Seepra Safaris, Safaris are aware that there are risks involved, not limited to wild animals, nature, wilderness areas and other possible unforeseen risks. Safaris take place in exotic locations which could potentially pose danger or health risk to the traveller. All travellers of Seepra Safaris accept these risks.

A Seepra Safaris representative/guide is always present on safari. The traveller undertakes to comply with any instructions issued by a Seepra Safaris representative/guide regarding any safety, welfare, rules or regulations. In the event of non-compliance, the Seepra Safaris representative/guide has the right to stop the safari until the instruction is complied with. If the instruction is not complied with the Seepra Safaris representative/guide has the right to cancel the safari and send the traveller back home.

3. Insurance Documents

The traveller is responsible for ensuring that they have taken out adequate insurance (travel, luggage, cancellation and liability insurance etc.) for their respective safari. The traveller is responsible for ensuring that they travel with all the relevant travel documents required for each trip.

4. Vaccination

The traveller is responsible for ensuring that they have the required and up to date vaccinations and inoculations for the respective travel destination.

5. Booking and Payments - Wildlife, Sightseeing, Specialist, Golf and Fishing Safaris

Flights are booked and paid for by the traveler separately.

Availability may be limited, especially during holidays and other events. If this is the case alternate accommodation of equivalent quality will be utilized.

Seepra Safaris is responsible for services purchased directly from it. We are not responsible for self-made excursions, travel or meals and drinks during the trip, unless they have been ordered from the tour operator.

Advance payment is 10% of the price of the package, which is due within 7 days of booking. The Safari contract is confirmed when you have made the advance payment to Seepra Safari's account by the due date.

The travel package is produced and priced based on the customer's wishes. The customer is obliged to familiarize themselves with the contents of the travel package and report any possible deficiencies and errors before making the payment. A binding contract is created after the customer has accepted the offered travel package and paid the booking fee by the agreed due date.

All cancellations will attract a 10% administration fee. Payment is via bank transfer only.

The traveller confirms their booking by paying a 10% deposit of the safari price. The remaining 90% the traveller must pay at the start of the safari (arrival date in South Africa).

6. Seepra Safaris Reserves the Right to Change or Alter a Safari

Seepra Safaris reserves the right to change the itinerary of the Safari if local conditions or regulations change. If the conditions or regulations prevent Seepra Safaris from carrying out the safari, Seepra Safari reserves the right to cancel the safari and refund the money paid by the traveller or Seepra Safaris could offer the traveller an alternative safari, by agreement with the traveller.

Seepra Safaris reserves the right to cancel a safari, if the pre-determined minimum number of travellers is not met. The traveller will then be informed of the cancellation in writing at least 21 days before the start of the safari. If Seepra Safaris cancels a safari on this basis, money paid by the traveller will be refunded or an alternate safari could be offered, by agreement with the traveller.

7. Possible Other Fees

Certain safaris contain fees that are required to be paid on safari location. The traveller undertakes to pay such fees. Seepra Safaris undertakes to provide its travellers with an estimate of these fees in advance of their safari if there are any.

8. Other

Seepra Safaris is not responsible for damages caused by the traveller's negligence or delays.

If the traveler is faced with an unexpected and serious event, the tour operator has the right to charge reasonable compensation for the necessary measures resulting from the cancellation, such as pre-paid services (e.g. excursions and hotels). The tour operator, on the other hand, is not entitled to compensation for, for example, lost operating profit. The passenger must notify the tour operator of the cancellation without delay. The obstacle to going on the trip must be proven with a reliable report, such as a doctor's certificate, police investigation report or a statement from the insurance company. The report must be submitted to the tour operator as soon as possible and no later than two weeks after the occurrence of an obstacle that entitles the cancellation.

Seepra Safaris, safaris are subject to the Package Travel Act (1079/1994) as well as applicable terms negotiated by the Association of Finnish Travel Industry and Finnish Competition and Consumer Authority.

Key information about the safety and other characteristics of specific travel destinations is available on the websites of the Finnish Ministry for Foreign Affairs and the National Institute for Health and Welfare at www.um.fi and www.thl.fi. The traveller must read the information in order to familiarise themselves with local conditions at the destination.